



## Directory

Welcome to **MAJESTIC RESIDENCE**

*It is an honor to welcome you and it is gratifying for us to offer all our services to you.*

*We wish your stay to be most satisfactory.*

*We will appreciate any helpful suggestion.*

A handwritten signature in black ink, appearing to read 'Pascal BILLARD', with a stylized flourish at the end.

*Yours sincerely,*

Pascal BILLARD

*General Manager*

*Due to a new safety regulation and to improve your security, some hotel services may not be available during your stay*

## TELEPHONES

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Exterior Line .....



International Line ..... 0+0

Other apartments ..... 8 + Apartment number

Operator.....



Front-Desk.....



### • Programming the alarm clock

- Pick up the telephone handset.
- Press \*31 and wait to hear a voice asking you to set the time of the alarm.
- Set the alarm time by dialing the hour and minutes in XXYY format using 24 hour time, for example 1730.
- Wait until the voice confirms that your operation has been recorded and hang up.

### • Unsetting the alarm

- Pick up the telephone handset.
- Press \*32.
- Wait until the voice confirms that your operation has been recorded and hang up.

\*Do not hesitate to contact the operator for any questions or assistance.



# CENTRAL SERVICES

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As Majestic Residence guests, we invite you to enjoy the facilities and services available at the Majestic Hotel & Spa Barcelona.

## • Wireless Internet

Dear Guest,

Please follow these instructions to be able to use the complimentary wi-fi:

1. By selecting the wi-fi named **Hotel Majestic** your device will connect to the Hotel's network.
2. At this point when the connection has been enabled, please go to Safari/ Explorer/ Chrome/Firefox and wait for the automatic page to be loaded. If the page doesn't load automatically, please type in the "search bar" our website, which is [www.hotelmajestic.es](http://www.hotelmajestic.es)
3. The page that follows will ask you if you are staying at the hotel, your room number, your surname, and your e-mail address.
4. By accepting the conditions, you will now be able to use the Hotel's complimentary Internet access until check-out.

If you still cannot connect to our wi-fi or if you have any other technical issues, please do feel free to call us directly from your room or come to our front desk.



## • Plunge-pool

Exterior plunge-pool with panoramic views of the city. Available from June till September.

10th floor



# GASTRONOMY

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## La Dolce Vitae Terrace

An exclusive place to enjoy the city views while tasting our snacks and “tapas” selection or a cocktail.

During summer nights, enjoy “La Dolce Vitae” at the rooftop terrace. Cocktails and Champagne with live music and the best views of Barcelona.

**10th Floor**

## El Bar del Majestic

El Bar del Majestic is an intimate and relaxed space, in which you can enjoy everything from breakfast to an appetizer, lunch, a glass of wine, a cocktail, or a special dinner. It boasts an extensive list of wines, cavas, and champagnes and our expert bartenders prepare classic cocktails along with more innovative cocktails for a fun evening among friends. Additional incentives to visit this intimate corner include the menu created by consultant chef Nandu Jubany and the pianist, who livens up the evenings several days a week.

**Ground Floor**

## Restaurant SOLC

Restaurant SOLC, the gastronomic locale presented by Majestic Hotel & Spa Barcelona, receives its raw ingredients from its own kitchen garden in Maresme and its meat and fish from local producers. The restaurant was conceived as an homage to the products that the surrounding natural environment has provided towards Catalan cuisine since ancient times, based on recipes that respect and pay tribute to tradition. Immediacy, freshness, origin, and respect are the concepts linked to the hotel's new culinary initiative. Therefore, the establishment has its own property in the Maresme area (a few kilometers from the restaurant and just a few meters from the Mediterranean Sea).

**1st Floor**

## Majestic Breakfast Experience

In 2018, our hotel breakfast offering was awarded the prestigious Prix Villégiature award as the best hotel breakfast in Europe. Served in the restaurant on the first floor of the hotel and created by our consultant chef Nandu Jubany, this breakfast buffet is the result of combining the best high-quality products, the healthy Mediterranean diet, and those international flairs necessary to provide a customized experience for our guests, according to their culture and customs: a wide variety of fruits, freshly squeezed juices, local cheeses and cold cuts, cereals, smoked products, gluten-free and lactose-free products, and a showcooking area with hot dishes prepared to order. The final touch is the sweet buffet prepared by our pastry team daily.

**1st Floor**

## El Brunch Gourmet de SOLC

The SOLC Gourmet Brunch has become a classic on Sundays in Barcelona. This formula devised by our consultant chef Nandu Jubany brings together a wide variety of dishes served at the table such as the famous "Benedictine" or the "Nandu Cannelloni" and a buffet of homemade desserts prepared by our pastry team. Brunch includes a glass of Moët & Chandon Champagne to welcome you.

It's a magnificent gastronomic experience to enjoy as a couple, with friends, or with family.

**1st Floor**

## HOUSEKEEPING

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### • Cleaning service

Housekeeping service (with additional cost and to be requested 24 hours before) will be provided from 9am to 4pm.

We will take care of the garbage pick-up every day at 7:30pm. We kindly ask you to put the garbage bag(s) in front of your apartment's door.

Hygienic sanitary safety set on arrival (Two mask, two alcohol wipes and 30 ml hydroalcoholic gel container)

A complimentary cleaning pack is available in the kitchen for the first use of dishwasher and washing machine (once per stay).

## OTHERS

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### • In case of fire

The information and recommendations this leaflet contain has been taken from expert sources in protection against fires. You must not assume that all the security measures are contained in this manual and that you do not have to take any kind of additional measures on determined or exceptional situations and circumstances. This Apartment building has an automatic protection system against fire and a 24h security service. To make your stay with us peaceful and safe.

#### **Emergency exits**

There are a well indicated emergency exit on your floor. You will be able to find them on the plan situated behind your apartment's door. In an emergency, the first intervention team will come to your apartment to give you further instructions. If you hear a loud alarm, it means that you must immediately abandon the apartment and go to the nearest emergency exit.

#### **If you discover fire**

Call the telephonist of the hotel  immediately or the reception  and do the following:

- Activate the nearest alarm
- If you feel capable of extinguishing it, do it without endangering yourself
- Keep calm
- Follow the indications of the Emergency System
- Do not use the lifts

#### **Evacuations**

If it is necessary to proceed with an evacuation of the Apartment building, do the following:

- Leave the apartment closing the front door
- Do not worry about your luggage
- Use the nearest emergency stairway
- Follow the indications of the Emergency System

#### **In case of fire:**



- If there is smoke, place your face as near as possible to the floor
- Crawl if it is necessary
- Try to use the nearest stairway
- Do not use the lifts



**If you cannot get out of your apartment:**

Always stay calm. The auxiliary services will try to rescue you as soon as possible.

While waiting, do the following:

- Call the operator of the hotel  or the reception 
- Block the doors junctions and the ventilation conducts with wet bedding or towels
- Disconnect the air conditioning
- Show yourself up by the balcony or the window.

**If you need special help:**

Let the reception staff know if your physical aptitudes are limited at your arrival or as soon as possible.

**Remember:**

The vast number of fatalities occur due to the inhalation of smoke and poisonous gases, and not due to burns. Always lie on the floor facing down when you detect smoke.

**It will possibly never happen:**

It would be good to avoid having to take these steps but be cautious.

Pay attention to the emergency exits and security rules in any building you visit.

## • Security

Your security and the apartment's security must be above everything. Please, do not take any actions or omissions that can put yourself or others in danger. If you observe any anomaly or any suspicious person, DO NOT HESITATE:

- Notify Reception immediately. We are ready to solve any problem.
- Close your door when you abandon your apartment.



The Apartment building has a security service.

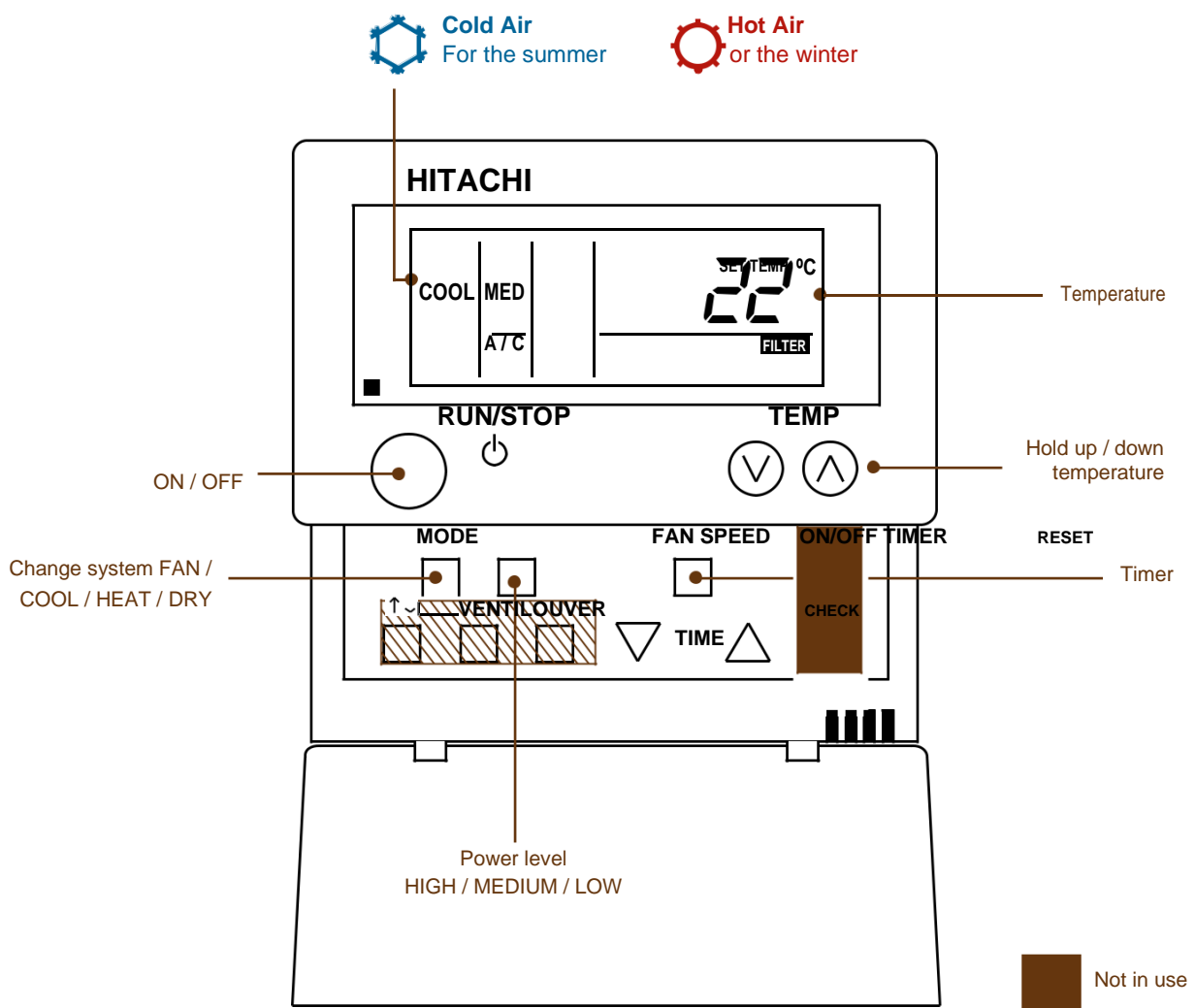
Remember that smoking is prohibited. Smoke detectors are sensitive. The company reserves the right to apply a fee in case of non-compliance of these rules.

Majestic Residence is not responsible for valuable objects that have not been delivered into our custody. We have safety boxes at Majestic Hotel & Spa reception.

Our responsibility of the objects kept in the security box of your room is limited.

We ask you to leave your apartment before **11:00** am.

# AIR CONDITIONING



For the air conditioning to function properly, all of the devices in the different rooms of the apartment must be set to the same mode (cooling or heating), even though the selected temperature may be different in each of them.